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Utilities and Engineering
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PUBLIC WORKS DEPARTMENT

FOR IMMEDIATE RELEASE

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## **CITY OF BELOIT WARNS OF UTILITY SCAM**

**August 3, 2017** – The City of Beloit has received reports about recent utility scam attempts in the Stateline Area. The City urges residents and businesses to be on guard for threatening, unexpected phone calls regarding their utility accounts.

Scammers have been known to call businesses and residents and falsely claim to represent the Beloit Water Utility. They threaten account holders with a cancellation of services if an immediate payment is not made. If you receive a similar call, hang up and contact Beloit Water Utility directly to inquire. Our phone number is 608-364-2888.

Avoid being tricked in a utility scam by remembering the following:

- Beloit Water Utility will contact you by mail if your account is overdue and your services are at risk of being terminated.
- If a caller demands a utility payment by prepaid debit card or wire transfer, it is a scam.
- Scammers can manipulate your caller ID display to show Beloit Water Utility's name or number when they call.
- If you are unsure of the status of your account, contact your service provider using the number listed on your recent water bill.