



BELOIT TRANSIT SYSTEM

ON-BOARD SURVEY

As part of a regional transit study for Beloit Transit System currently in progress, we want to hear about how you use Beloit Transit, your transit preferences, and ways in which your experience could be improved. Please complete this ten-minute survey. Your input is important to us! You can also take the survey online at <https://www.surveymonkey.com/r/BeloitRiders>

1. Where are you taking this survey?

- On, waiting for, or having just gotten off a Beloit Transit bus Other _____

2. Which bus route are you riding?

- Red Blue
 Yellow Beloit-Janesville Express

3. Where did you come from when you started this trip?

- Home Shopping
 Work Social/recreational
 School Other (please specify) _____
 Medical

4. List the start location of this trip (nearest intersection or place name)

- Intersection street 1 _____ Place name _____
 Intersection street 2 _____

5. How did you get to this bus?

- Walked Was dropped off by someone
 Used wheelchair, motorized cart, or other mobility device Rode bicycle
 Transferred from another bus route (specify which route: _____) Taxi
_____ Uber/rideshare
 Drove car and parked Other (please specify) _____

6. Are there places you want to go where it's difficult or you're not able to get around by walking or taking transit? If yes, where? _____

7. Are there places you want to go where it's difficult to get around by bicycling? If yes, where? _____

8. After leaving this bus, how will you get to your destination?

- Walk Ride a bicycle
 Use wheelchair, motorized cart, or other mobility device Taxi
 Transfer to another bus route (specify which route: _____) Uber/rideshare
 Drive a car Other (please specify) _____
 Get picked up by someone

9. If you ride a bicycle, is it convenient for you to bring it on transit with you?

- Yes No

10. What type of place are you going to?

- Home Medical Other (please specify) _____
 Work Shopping
 School Social/recreational

11. List the end location of this trip (nearest intersection or place name)

- Intersection street 1 _____ Place name _____
 Intersection street 2 _____

12. How often do you ride Beloit Transit?

- Daily Rarely
 Weekly I have never before used Beloit Transit
 Monthly

13. If you use Beloit Transit, what are the primary reasons you use it? Select all that apply.

- I prefer it to other modes of transportation I don't have reliable access to a car
 To save money Other (please specify) _____

14. What type of fare do you typically buy/use when you ride Beloit Transit?

- Cash fare Blackhawk Tech cash fare
 Prepaid tokens Blackhawk Tech 10-ride pass
 Local route 10-ride pass

15. Do you receive a discounted fare because of your age or disability status?

- Yes No

16. Of the options listed below, please rank the factors that would cause you to ride the bus more often, with 1 being the most important and 9 the least.

- | | |
|--|--|
| ___ Service later in the evening | stop |
| ___ Service earlier in the morning | ___ Knowing the bus will be on time |
| ___ Sunday service | ___ Shorter wait times between buses |
| ___ Service to more places | ___ Shorter travel times |
| ___ Knowing exactly what time the bus will get to your | ___ Addition or expansion of on-demand transit service |

17. Of the options listed below, please rank which improvements would cause you to ride the bus more often, with 1 being the most important and 10 being the least.

- | | |
|--|---|
| <input type="checkbox"/> More bus shelters | <input type="checkbox"/> Electronic fare collection |
| <input type="checkbox"/> Better maintained bus shelters | <input type="checkbox"/> Smartphone application for paying fare |
| <input type="checkbox"/> More sidewalks near bus stops | <input type="checkbox"/> Realtime bus arrival information (via app or text message) |
| <input type="checkbox"/> More crosswalks/safer crossings near bus stops | <input type="checkbox"/> Newer buses |
| <input type="checkbox"/> ADA pads (concrete slabs that improve wheelchair accessibility) | |

18. Indicate the extent to which you agree or disagree with each of the following in relation to Beloit Transit:

	Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
Buses usually run on time					
Service is convenient					
Service is safe					
Service is affordable					

19. How easy or difficult is it to do each of the following in relation to Beloit Transit?

	Very difficult	Somewhat difficult	Neutral	Somewhat easy	Very easy
Get information about bus routes and pick-up times					
Understand bus schedules					
Understand bus route maps					
Buy a monthly bus pass					
Walk or use a wheelchair/mobility device to access a bus stop					

20. Where would you like to go that currently isn't well-served by transit? List up to three destinations:

21. What is the nearest intersection to where you work? If you don't work outside the home, what is the intersection closest to your most frequented destination besides your home? (nearest intersection or place name)

- Intersection street 1 _____
- Intersection street 2 _____
- Place name _____

22. If you work away from home, how do you typically commute to work? If you don't work outside the home, how do you typically travel to your most frequented destination?

- | | |
|---|---|
| <input type="checkbox"/> Ride the bus | <input type="checkbox"/> Ride a bicycle |
| <input type="checkbox"/> Drive or ride in my own vehicle | <input type="checkbox"/> Taxi/Uber |
| <input type="checkbox"/> Drive or ride in someone else's vehicle | <input type="checkbox"/> Other (please specify) _____ |
| <input type="checkbox"/> Walk or use a wheelchair/other mobility device | |

23. If you commute to work/another most frequented destination using something other than Beloit Transit, why do you do so?

- | | |
|--|---|
| <input type="checkbox"/> Cost | <input type="checkbox"/> Reliability |
| <input type="checkbox"/> Convenience | <input type="checkbox"/> Bus doesn't serve the areas I need to go |
| <input type="checkbox"/> Bus schedule doesn't fit my work schedule | <input type="checkbox"/> Other (please specify) _____ |

24. Does Beloit Transit meet your needs for commuting to work/your most frequented destination?

- Yes
- No

25. How could Beloit Transit service be improved to meet your needs for commuting to work/your most frequented destination?

26. Has transportation ever been a barrier to seeking or keeping a job?

- Yes
- No

27. Please describe how transportation issues acted as a barrier to seeking or keeping a job.

28. How else could Beloit Transit and public transportation in and around Beloit be improved? Please include any additional comments.



STATELINE MASS TRANSIT DISTRICT

ON-BOARD SURVEY

As part of a regional transit study for SMTD currently in progress, we want to hear about how you use SMTD, your transit preferences, and ways in which your experience could be improved. Please complete this ten-minute survey. Your input is important to us! You can also take the survey online at <https://www.surveymonkey.com/r/SMTDRiders>.

1. Where are you taking this survey?

- On, waiting for, or having just gotten off a SMTD bus
- Other _____

2. Where did you come from when you started this trip?

- Home
- Work
- School
- Medical
- Shopping
- Social/recreational
- Other (please specify) _____

3. List the start location of this trip (nearest intersection or place name)

- Intersection street 1 _____
- Intersection street 2 _____
- Place name _____

4. How did you get to this bus?

- Walked
- Used wheelchair, motorized cart, or other mobility device
- Transfer to another bus route (specify which route: _____)
- Drove car and parked
- Was dropped off by someone
- Rode bicycle
- Taxi
- Uber/rideshare
- Other (please specify) _____

5. Are there places you want to go where it's difficult or you're not able to get around by walking or taking transit? If yes, where? _____

6. Are there places you want to go where it's difficult to get around by bicycling? If yes, where? _____

7. After leaving this bus, how will you get to your destination?

- Walk
- Use wheelchair, motorized cart, or other mobility device
- Transfer to another bus route (specify which route: _____)
- Drive a car
- Get picked up by someone
- Ride a bicycle
- Taxi
- Uber/rideshare
- Other (please specify) _____

8. If you ride a bicycle, is it convenient for you to bring it on transit with you?

- Yes
- No

9. What type of place are you going to?

- Home
- Work
- School
- Medical
- Shopping
- Social/recreational
- Other (please specify) _____

10. List the end location of this trip (nearest intersection or place name)

- Intersection street 1 _____
- Intersection street 2 _____
- Place name _____

11. How often do you ride SMTD?

- Daily
- Weekly
- Monthly
- Rarely
- I have never before used SMTD

12. If you use SMTD, what are the primary reasons you use it? Select all that apply.

- I prefer it to other modes of transportation
- To save money
- I don't have reliable access to a car
- Other (please specify) _____

13. What type of fare do you typically buy/use when you ride SMTD?

- Adult fare
- Youth fare
- Personal care attendant

14. Do you receive a discounted fare because of your age or disability status?

- Yes
- No

15. Of the options listed below, please rank the factors that would cause you to ride the bus more often, with 1 being the most important and 8 the least.

- ___ Service later in the evening
- ___ Service earlier in the morning
- ___ Service to more places
- ___ Knowing exactly what time the bus will get to your stop
- ___ Knowing the bus will be on time
- ___ Shorter wait times between buses
- ___ Shorter travel times
- ___ Addition or expansion of on-demand transit service

16. Of the options listed below, please rank which improvements would cause you to ride the bus more often, with 1 being the most important and 7 being the least.

17. ___ More sidewalks near places I want to go
 ___ More crosswalks/safer crossings near places I want to go
 ___ ADA pads (concrete slabs that improve wheelchair accessibility)
- ___ Newer buses
 ___ Electronic fare collection
 ___ Smartphone application for paying fare
 ___ Realtime bus arrival information (via app or text message)

18. Indicate the extent to which you agree or disagree with each of the following in relation to SMTD:

	Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
Buses usually run on time					
Service is convenient					
Service is safe					
Service is affordable					

19. How easy or difficult is it to do each of the following in relation to SMTD?

	Very difficult	Somewhat difficult	Neutral	Somewhat easy	Very easy
Get information about bus routes and pick-up times					
Understand bus schedules					
Understand bus route maps					
Buy a monthly bus pass					
Walk or use a wheelchair/mobility device to access a bus stop					

20. Where would you like to go that currently isn't well-served by transit? List up to three destinations:

21. What is the nearest intersection to where you work? If you don't work outside the home, what is the intersection closest to your most frequented destination besides your home? (nearest intersection or place name)

- Intersection street 1 _____
- Intersection street 2 _____
- Place name _____

22. If you work away from home, how do you typically commute to work? If you don't work outside the home, how do you typically travel to your most frequented destination?

- Ride the bus
 Drive or ride in my own vehicle
 Drive or ride in someone else's vehicle
 Walk or use a wheelchair/other mobility device
- Ride a bicycle
 Taxi/Uber
 Other (please specify) _____

23. If you commute to work/another most frequented destination using something other than SMTD, why do you do so?

- Cost
 Convenience
 Bus schedule doesn't fit my work schedule
- Reliability
 Bus doesn't serve the areas I need to go
 Other (please specify) _____

24. Does SMTD meet your needs for commuting to work/your most frequented destination?

- Yes
 No

25. How could SMTD service be improved to meet your needs for commuting to work/your most frequented destination?

26. Has transportation ever been a barrier to seeking or keeping a job?

- Yes
 No

27. Please describe how transportation issues acted as a barrier to seeking or keeping a job.

28. How else could SMTD and public transportation in and around Beloit be improved? Please include any additional comments.

Have a question? Feel free to contact SMTD at (815) 624-7788 or fill out the contact form at <https://www.smtbd.biz/contact>.

STATELINE AREA TRANSPORTATION STUDY

Community Travel Behavior Survey

The Stateline Area Transportation Study (SLATS), the Metropolitan Planning Organization serving the Stateline area, is conducting a transit study to develop a plan for improving transit services throughout the region. SLATS is currently conducting public engagement to learn more about transportation needs in the community. The transit plan will address services provided by Beloit Transit, Stateline Mass Transit District (SMTD), and Rock County Transit. Beloit Transit provides regular fixed-route service within Beloit and to Janesville. SMTD provides on-demand curb-to-curb services in the South Beloit/Rockton/Roscoe areas, and Rock County Transit provides on-demand shared rides to Rock County residents age 55 and older as well as ADA paratransit service complementary to Beloit’s fixed route service.

1. What is your primary form of transportation?

- Public transit
 - Beloit Transit
 - SMTD
 - Rock County Transit
- Automobile
 - Taxi
 - Uber/Lyft
 - Bike
- Walk and/or use mobility device (wheelchair, motorized cart, etc.)
- Other _____

2. Do you or anyone in your household use Beloit Transit, SMTD and/or Rock County Transit on a regular basis?

- Yes, I/they use Beloit Transit
- Yes, I/they use SMTD
- Yes, I/they use Rock County Transit
- No, my household does not use Beloit Transit or SMTD

3. If you use Beloit Transit, SMTD and/or Rock County Transit, how often do you ride?

- Daily
- A few times a week
- Weekly
- Monthly
- Rarely
- Never

4. What is the nearest intersection to your home?

Street 1 _____ Street 2 _____

5. Where do you work? (Nearest intersection or name of place)

Street 1 _____ Place _____
 Street 2 _____

6. If you work away from home, how do you typically commute to work?

- Ride the bus
- Drive or ride in my own vehicle
- Drive or ride in someone else’s vehicle
- Walk or use a wheelchair/other mobility device
- Ride a bicycle
- Taxi/Uber
- Other (please specify) _____

7. How long does your commute typically take? _____

8. If you commute to work using something other than transit, why do you do so?

- Not available in my area
- Buses don’t run early enough
- Buses don’t run late enough
- Buses don’t run enough on Saturday/Sunday
- Buses don’t run frequently enough
- Information is hard to find
- Bus service isn’t reliable
- Buses don’t go where I want to go
- Need car to carry/store things throughout the day
- Have to drive for work
- Not interested in transit
- Prefer other modes of transportation
- Too expensive

9. What condition might make you reconsider using transit in the future? Select all that apply.

- Increase in gas prices
- Faster service
- More frequent service
- Better service hours
- Service on weekends
- Service to different areas
- Better information provided
- Other (please specify) _____
- Nothing

10. Is there a location in the community that is not currently served or underserved by transit that would benefit from improved transit? If yes, where? _____

11. Do you use transit for the following purposes? Indicate yes or no:

	Weekdays	Weekends
Healthcare		
Work		
Shopping		
Social events/locations		
Benefits/services		
School		

12. Would you use transit for the following purposes if the conditions you selected in #9 were met? Indicate yes or no:

	Weekdays	Weekends
Healthcare		
Work		
Shopping		
Social events/locations		
Benefits/services		
School		

13. Have you ever quit, lost, or not been able to get a job because it was hard for you to get to work? If yes, please describe how transportation issues contributed to you quitting/losing your job.

14. How important is it for the community to continue to provide public transit service?

- Very important
 Somewhat important
 Not important

15. Indicate the extent to which you agree or disagree with each of the following in relation to current public transit services:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Service is on time					
Service is convenient					
Service is safe					
Service is affordable					

16. How easy or difficult is it to do each of the following in relation to current public transit services?

	Very Easy	Easy	Neutral	Difficult	Very Difficult
Get information about bus routes and pick-up times?					
Understand bus schedules?					
Understand bus route maps?					
Buy a monthly bus pass?					
Walk or use a wheelchair/ motorized cart to access a bus stop?					

17. In which part of the Stateline area do you live?

- City of Beloit
 Town of Turtle
 Other nearby community (please specify) _____
 City of South Beloit
 Rockton Township
 Village of Rockton
 Village of Roscoe
 Town of Beloit
 Roscoe Township

18. What is your age?

- 18 years or under
 35 to 44
 65 or over
 19 to 24
 45 to 54
 25 to 34
 55 to 64

19. Are you of Hispanic, Latino, or Spanish origin?

- No, not of Hispanic, Latino, or Spanish origin
 Yes

20. What is your race? (check all that apply)

- White
 Asian
 Other _____
 Black
 Native American

21. What is your gender?

- Male
 Female

22. What is the range of your total household income for 2018?

- Less than \$15,000
 \$25,000 to \$49,999
 \$15,000 to \$24,999
 More than \$50,000

23. How many people are in your household?

- 1
 3
 5
 2
 4
 More than 5

24. How many reliable cars are available in your household?

- 0
 1
 2 or more

ESTUDIO DE TRANSPORTE EN EL AREA STATELINE

Encuesta comunitaria de conducta viajera

El Estudio de Transporte en el área Stateline (SLATS), la Organización de Planificación Metropolitana que sirve el área Stateline, está conduciendo un estudio de tránsito para desarrollar un plan para mejorar sistemas de tránsito a través de la región. Actualmente, SLATS está realizando análisis con el público para aprender más acerca de las necesidades de transporte en la comunidad. El plan de tránsito abordará servicios proporcionados por Beloit Transit, Stateline Mass Transit District (SMTD), y Rock County Transit. Actualmente, Beloit Transit provee servicio de ruta fija en Beloit, y hasta Janesville. SMTD provee servicio regular a pedido en Beloit, y hasta Janesville. SMTD provee servicios a pedido de banqueta a banqueta en las áreas sur de Beloit/Rockton/Roscoe, y Rock County Transit provee servicio de transporte colectivo a pedido para residentes de 55 años, además de servicio de para-tránsito complementario al servicio de ruta fija de Beloit.

1. ¿Cuál es su medio principal de transporte?

- | | | |
|---|---|-------------------------------------|
| <input type="checkbox"/> Tránsito público | <input type="checkbox"/> Automóvil | de ruedas, carrito |
| <input type="radio"/> Beloit Transit | <input type="checkbox"/> Uber/Lyft | motorizado, etc.) |
| <input type="radio"/> SMTD | <input type="checkbox"/> Bicicleta | <input type="checkbox"/> Otro _____ |
| <input type="radio"/> Rock County Transit | <input type="checkbox"/> Caminando y/o usando | |
| <input type="checkbox"/> Taxi | aparato de movilidad (silla | |

2. ¿Usted o alguien en su hogar usa Beloit Transit, SMTD y/o Rock County Transit regularmente?

- Si, yo/ellos usamos Beloit Transit
- Si, yo/ellos usamos SMTD
- Si, yo/ellos usamos Rock County Transit
- No, no usamos Beloit Transit or SMTD en nuestro hogar

3. Si usted toma Beloit Transit, SMTD y/o Rock County Transit ¿cuántas veces los usa?

- | | | |
|--|---------------------------------------|-------------------------------------|
| <input type="checkbox"/> A diario | <input type="checkbox"/> Semanalmente | <input type="checkbox"/> Casi nunca |
| <input type="checkbox"/> Varias veces por semana | <input type="checkbox"/> Mensualmente | <input type="checkbox"/> Nunca |

4. ¿Cuál es la intersección más cercana a su casa?

Calle 1 _____ Calle 2 _____

5. ¿Dónde trabaja usted? (La intersección o nombre del lugar)

Calle 1 _____ Lugar _____

Calle 2 _____

6. Si usted trabaja fuera de casa ¿cómo viaja típicamente a su trabajo?

- | | |
|--|---|
| <input type="checkbox"/> Toma el bus | <input type="checkbox"/> Monta en bicicleta |
| <input type="checkbox"/> Conduce, o viaja en su propio vehículo | <input type="checkbox"/> Taxi/Uber |
| <input type="checkbox"/> Conduce, o viaja en el vehículo de otra persona | <input type="checkbox"/> Otro (especifique por favor) |
| <input type="checkbox"/> Camina, o usa silla de ruedas u otro aparato de movilidad | _____ |

7. ¿Cuánto toma su viaje típicamente? _____

8. ¿Si usted viaja a su trabajo usando algo aparte de tránsito público, porque lo hace?

- | | |
|--|--|
| <input type="checkbox"/> No está disponible en mi área | <input type="checkbox"/> Los buses no van donde quiero ir |
| <input type="checkbox"/> Los buses no pasan suficientemente temprano | <input type="checkbox"/> Necesito un vehículo para llevar y guardar cosas durante el día |
| <input type="checkbox"/> Los buses no pasan suficientemente tarde | <input type="checkbox"/> Necesito conducir al trabajo |
| <input type="checkbox"/> Los buses no pasan suficientemente los sábados/domingos | <input type="checkbox"/> No tengo interés en tránsito publico |
| <input type="checkbox"/> Los buses no pasan con suficiente frecuencia | <input type="checkbox"/> Prefiero otros medios de transporte |
| <input type="checkbox"/> Información es difícil de encontrar | <input type="checkbox"/> Muy caro |
| <input type="checkbox"/> El servicio de bus no es fiable | |

9. ¿Cuál condición podría hacerle reconsiderar el uso de tránsito público en el futuro? Seleccione todo lo que aplique.

- | | |
|---|--|
| <input type="checkbox"/> El aumento de precio de gasolina | <input type="checkbox"/> Servicio a distintas áreas |
| <input type="checkbox"/> Servicio más rápido | <input type="checkbox"/> Mejor información proporcionada |
| <input type="checkbox"/> Servicio más frecuente | <input type="checkbox"/> Otro (especifique por favor) |
| <input type="checkbox"/> Mejores horarios de servicio | _____ |
| <input type="checkbox"/> Servicio durante los fines de semana | <input type="checkbox"/> Nada |

10. ¿Hay alguna ubicación en la comunidad que actualmente no tiene servicio, o tiene muy poco servicio de tránsito público que sería beneficiada por mejor tránsito? De ser así, dónde? _____

11. ¿Alguna vez usted ha renunciado, perdido, o no ha podido encontrar trabajo porque era difícil llegar al trabajo? De ser así, describa por favor cómo cuestiones de transporte contribuyeron a su renuncia o pérdida de trabajo.

12. ¿Usted usa tránsito público para los siguientes propósitos? Indique sí o no:

	Días laborales	Fines de semana
Servicios Médicos		
Trabajo		
Compras		
Eventos y lugares sociales		
Servicios y beneficios		
Escuela		

13. ¿Usted usaría tránsito público para los siguientes propósitos si se cumplieran las condiciones que seleccionó en la pregunta #9? Indique si o no:

	Días laborales	Fines de semana
Servicios Médicos		
Trabajo		
Compras		
Eventos y lugares sociales		
Servicios y beneficios		
Escuela		

14. ¿Cuán importante es para la comunidad que se siga proveyendo servicio de tránsito público?

- Es muy importante
- Tiene cierta importancia
- No es importante

15. Indique la medida que está de acuerdo o no está de acuerdo con cada una de las siguientes descripciones en relación al actual servicio de tránsito público:

	Estoy muy de acuerdo	Estoy de acuerdo	Neutral	Estoy en desacuerdo	Estoy muy en desacuerdo
El servicio es puntual					
El servicio es conveniente					
El servicio es seguro					
El servicio es económico					

16. ¿Cuán fácil o difícil encuentra cada una de las siguientes condiciones en relación al actual servicio de tránsito público?

	Muy fácil	Fácil	Neutral	Difícil	Muy difícil
¿Obtener información acerca de rutas de autobuses u horarios de recogida?					
¿Entender horarios de autobuses?					
¿Entender mapas de rutas de autobuses?					
¿Comprar pase de autobús semanal?					
¿Caminar o usar silla de rueda o carrito motorizado para tener acceso a la parada de autobús?					

17. ¿En cuál parte de Stateline vive usted?

- La ciudad de Beloit
- El pueblo Rockton
- El pueblo Beloit
- El pueblo Turtle
- Otra comunidad cercana (Especifique por favor) _____
- Rockton Township
- La comunidad de Roscoe
- Roscoe Township

18. ¿Cuántos años tiene?

- 18 o más
- 19 a 24
- 25 a 34
- 35 a 44
- 45 a 54
- 55 a 64
- 65 o más

19. ¿Es usted de origen Latino o Hispano?

- No, no de origen Latino o Hispano
- Si

20. ¿Cuál es su origen étnico? (marque todo lo que aplique)

- Blanco
 - Negro
 - Asiático
 - Nativo Americano
 - Otro
- _____

21. ¿Cuál es su sexo?

- Hombre
- Mujer

22. ¿Cuál es el rango de su ingreso en el año 2018?

- Menos de \$15,000
- \$15,000 a \$24,999
- \$25,000 a \$49,999
- Mas de \$50,000

23. ¿Cuántas personas viven en su hogar?

- 1
- 2
- 3
- 4
- 5
- Más de 5

24. ¿Cuántos vehículos confiables hay en su hogar?

- 0
- 1
- 2 o más